

Resonate: A Patient-Centred Communication Course

with Dr. Sorabh Patel & Andrew El Nazir



09.00-09:30AM	Welcome, Registration, Tea/Coffee & Introduction
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09.30-11.00AM	Patient Psychology + Case Studies
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11:00-11:15AM	Morning Coffee Break
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11:15-12:30PM	Treatment planning and Phasing with Practical Role Play
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12.00-1.00PM	Lunch Break (Provided On-Site)
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1.00-1.45PM	Rapport Building and Confidence in Communication
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1.45-2:15PM	Objection handling and Barriers to Treatment + Photography
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2:15-3:30PM	Financial intelligence
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3:30-4:30PM	Case Studies
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4:30-5:00PM	Case Reports and Wrap-Up
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